



MEMBERSHIP NUMBER  
XXXXXXXXXXXX



Family Motor Coach Association  
Enhancing the RV lifestyle!

### Motor Club Registration

**This is not an Automobile Liability or Physical Damage Insurance Contract.**

#### Registered Member Information

Last Name(s)		First Name(s)		Middle Initial
Street Address			Apt #	
City		State	Zip	
Cell/Mobile Phone		Evening Phone	Email	

#### Primary Covered Vehicle Information

Year	Make	Model	VIN	Current Mileage
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#### Benefit Plan Information and Term

Plan Effective Date: \_\_\_\_\_ Membership Plan Term: \_\_\_\_\_ total number of months from Plan Effective Date

Membership Fee: \_\_\_\_\_

The Membership Term is effective from the date of sale, the "Plan Effective Date," and continues for the number of months indicated above unless cancelled in writing. If no term is selected, this membership will, by default, be assigned a term of one (1) month from the "Plan Effective Date." Benefits are available for the vehicle listed. Services are available throughout the United States and Canada for the Primary Covered Vehicle, **additional vehicles are eligible for Roadside Assistance only**. The actual Covered Vehicle and Additional Vehicles are eligible for services seventy-two (72) hours after completed registration.

As a Member of this Motor Club Program all benefits are available to the Member up to your specific benefit limits without additional payments. You are responsible for any expenses over the per occurrence limits or for any non-covered expenses. Your Membership begins on the "Plan Effective Date" shown on this Membership Registration page and will continue for the duration of months specified on the Membership Registration page, unless cancelled in writing. You will not be required to pay any sum in addition to the membership fee and the amounts specified in this registration form for the services promised.

I/We have read this Membership document in its entirety and fully understand its content and acknowledge receipt of a copy thereof. I further understand that this Membership is not required in order to obtain insurance or financing for my vehicle and that my acceptance of the benefits under this Membership is voluntary.

I ACCEPT THIS MEMBERSHIP:

MEMBER NAME(s): \_\_\_\_\_  
PRINT NAME(S)

MEMBER SIGNATURE(S): \_\_\_\_\_ DATE: \_\_\_\_\_

#### EMERGENCY ROADSIDE ASSISTANCE

Emergency Roadside Assistance is available on a "sign & drive" basis throughout the United States and Canada, 24 hours a day, 365 days a year. For prompt service, simply call the appropriate number listed below to receive the following services up to the stated benefit limits: Towing: to the nearest qualified repair center; Jump Starts (Hybrid and Electric vehicles will be towed); Tire Changes: with your inflated spare; Vehicle Fluid Delivery: you are responsible for cost of fuel/fluids; Lockout Assistance: You are responsible for cost of key cutting/parts & labor.

Winch-out service benefits apply as long as the RV can be safely reached from an established, maintained road, thoroughfare, paved street, highway, public or private parking lot. Winch-out coverage applies when member is attending FMCA events/rallies. Winch-out service benefits do not apply if the RV is more than fifty (50) feet from an established, maintained road or thoroughfare, or was intentionally driven off of the road, or when YOUR RV cannot be safely reached.

Benefit does not apply to recovery work (IE: RV is down a hillside or embankment) or if the RV has been in an accident.

The winch-out services are covered up to five hundred dollars (\$500) per incident. (This service is for the covered RV only).

Only service requests provided through the phone numbers below will be honored. Services are not available in areas where state providers are exclusively utilized. There is no Emergency Roadside Services for accidents or vandalism.

For service in the U.S. and Canada call 1-855-737-0737 (toll free).

## MOBILE TIRE SERVICE

If a spare tire is not available, we will dispatch a mobile tire service company who will mount a like tire. Mobile tire service is not available in all areas. Towing to the nearest qualified repair facility will be provided if mobile tire service is not available. You will be responsible for all parts and labor fees.

## RV TECHNICAL ASSISTANCE

RV Technical Assistance is available by calling 1-855-737-0737 (toll free), 24-hours a day, 365 days a year. This benefit provides the Member phone access to ASE certified technicians to assist with first level instructions and technical diagnosis with basic troubleshooting and common operational issues with your registered RV. Customers must be able to provide the technician with the RV chassis type, Year, Make, Model, a brief description of the issue, and the location of the RV and their Membership number. The Member performing technical adjustments or modifications does so at their own risk.

## MOBILE MECHANIC DISPATCH SERVICE

In the event of a RV mechanical breakdown, Company will assist in arranging the dispatch of a mobile mechanic to the customer's location (subject to availability) should you be more than fifty (50) miles from the nearest repair facility. Please be advised not all dealers perform service calls; not all service calls are guaranteed under this Agreement. The customer is responsible for all charges related to on site repairs including but not limited to travel fees, parts, and labor costs. Mobile Mechanic is only available in the United States and Canada. Mobile Mechanic benefits are only available if the unit is inoperable and cannot be moved due to mechanical breakdown. Issues related to malfunction of appliances, parts or systems solely related to the passenger cabin are not covered by Mobile Mechanic benefits.

## CUSTOM DOMESTIC TRIP ROUTING SERVICE

Upon request, Company will furnish Member with information, maps, trip itineraries, discounted hotel reservations, and discounted automobile rental services. Ten (10) days advanced notice required for customized Trip Routing. 1-855-737-0737 (toll free).

## CONCIERGE SERVICE

This service provides assistance with ATM & Business Locators, Car Rental/Hotel/Restaurant Reservations, Rental Car Return, Emergency Return Travel Arrangements, Turn-By-Turn Driving Directions, Traffic Reports, Road Closures, Restaurant Reservations, RV Campground Referrals, RV Storage Facility Locators, Wireless Devices Assistance, Historical Site and Pet Care Locators, Golf Course Tee Time Reservations/ Referrals, Ticket Coordination (theater/music/sports), Pharmacy/Hospital/Emergency Car Locator service, Weather Reports, Shopping Centers, and Local Activities Calendar. Call 1-855-737-0737 (toll free) for assistance.

## TRIP INTERRUPTION BENEFITS

In the event of a RV mechanical breakdown not due to an accident or collision, the Company will reimburse Member up to three hundred dollars (\$300) per day for a maximum of five (5) days for a total of fifteen hundred dollars (\$1,500) for Only the Members lodging and meals when the Member is more than one hundred (100) miles from home and the vehicle must be kept for mechanical repairs at the licensed repair facility. Member must submit receipts and verification of repairs to Company for benefit reimbursement. This benefit is limited to one (1) incident per any given twelve (12) month period during the term of your membership. If the listed RV is the Members primary residence, this benefit is not available.

## HOTEL DISCOUNTS

Members take advantage of savings when making reservations at the following hotels across the country:

Company	Toll-Free Number	Discount I.D. Number	Company	Toll-Free Number	Discount I.D. Number
AmeriHost	1-800-434-5800	1000007012	Days Inn	1-800-329-7466	1000007012
Knights Inn	1-800-843-5644	1000007012	Howard Johnson	1-800-446-4656	1000007012
Travelodge	1-800-578-7878	1000007012	Ramada	1-800-272-6232	1000007012
Microtel	1-800-771-7171	1000007012	Super 8 Motels	1-800-800-8000	1000007012
Baymont Inn	1-877-229-6668	1000007012	Wingate Inns	1-800-228-1000	1000007012
Hawthorn	1-800-527-1133	1000007012	Comfort Suites	1-800-4-CHOICE	00712101
Comfort Inn	1-800-4-CHOICE	00712101	Sleep Inn	1-800-4-CHOICE	00712101
Quality	1-800-4-CHOICE	00712101	Mainstay Suites	1-800-4-CHOICE	00712101
Clarion	1-800-4-CHOICE	00712101	Rodeway	1-800-4-CHOICE	00712101
EconoLodge	1-800-4-CHOICE	00712101			

## RENT-A-CAR DISCOUNTS

Members are eligible to receive savings when renting vehicles from the following national rental car companies:

Company	Toll-Free Number	Discount I.D. Number	Company	Toll-Free Number	Discount Number	I.D.
Avis	1-800-331-1212	G728200	Hertz Rent-A-Car	1-800-654-2200	1844856	
Budget Rent-A-Car	1-800-527-0700	Z863800	National Car Rental	877-222-9058	EHSB09A	
Enterprise	800-593-0505	EHSB09A				

## CUSTOMER SERVICE AND CONTACT INFORMATION

All Motor Club benefits are offered through and provided by SafeRide Motor Club, Inc. 1-855-737-0737 (toll free). You have the right to file a complaint by submitting a written statement to our Customer Care Department at 13901 Midway Rd Ste 102-42, Dallas, TX 75244-4388 or by contacting a representative at 1-855-737-0737 (toll free). Benefits are available throughout the United States of America and Canada.

## ARBITRATION

In the event, the Member and Motor Club disagrees on the amount of a covered loss, or whether coverage is provided under this Membership, each party may agree to submit the dispute to voluntary and non-binding arbitration. Each party further agrees to share equally in the cost of arbitration and either party may demand a three-member-arbitration panel.

**Emergency road service benefits are designed to assist members in an emergency** and are not designed to reimburse members for repeated service calls for a vehicle in need of mechanical repairs or replacement parts. Excessive claims may result in review of your eligibility for membership. Excessive use is determined based upon such considerations as your length of membership, nature, frequency, volume and dollar amount of claims.

## CANCELLATION AND TRANSFER

This Motor Club Membership may be cancelled by the Motor Club upon mailing the named Member at the address of record, a written notice stating the time, not less than ten (10) business days thereafter, that such cancellation shall be effective based on:

- a) Failure to pay a Membership fee when due or on grounds stated in this Membership.
- b) Material misrepresentation.
- c) Substantial breaches of contractual duties, conditions, or warranties.
- d) Substantial change in the risk assumed, except to the extent that Motor Club should reasonably have foreseen the change or contemplated the risk in writing this Membership.

The named Member may cancel the Membership by surrender hereof or by mailing a written notice signed by the Member to the Motor Club address above.

The member will receive a pro-rata refund of the Membership fees calculated on a monthly basis without any deductions. This Membership may be transferred to another vehicle for a thirty-dollar (\$30) fee with a thirty (30) day transfer waiting period. The Member must call 1-855-737-0737 (toll free) for the purpose to obtain a transfer form.

## OBLIGATIONS

All Motor Club benefits are offered through SafeRide Motor Club, Inc 1-855-737-0737 (toll free). The benefits and obligations under this Motor Club are backed by insurance. You have the right to file a complaint by submitting a written complaint to our Customer Care Department at 13901 Midway Road, Suite 102-4299 Dallas, TX 75244-4388 or by contacting a representative at 1-855-737-0737 (toll free). Benefits are available throughout the United States of America and Canada.

## PRIVACY POLICY

The Provider uses and protects any information that you provide when you purchase this product. By purchasing the product, you authorize the Provider to contact you by email, telephone, or mail regarding the status of the coverage term hereunder and any renewal options, claims made by you for benefits under this product, and the addition or discontinuation of services and products covered by this product. You may withdraw this permission at any time by providing notice of such withdrawal to the Provider as set forth herein. The Provider may also do the following with information included in this product document: internal claims administration; provide your information to the insurance provider and/or obligor for additional claims administration functions; use information to improve products and services; use your information for internal market research. The provider has implemented procedures to safeguard information collected in this product document. Images of this product document will be stored digitally on secure servers. Digital images will be substituted for provider's physical copy of the product document. The provider intends to store all digital images for a period of up to seven (7) years or through the expiration of the coverage term of the product, whichever is greater. To learn more about how Vehicle Administrative Services, Ltd. and SafeRide Motor Club, Inc. use your information, please visit their website at: <https://saferide.vehicleadmins.com/website-privacy-policy/>.

This is a motor club Membership and does not comply with any financial responsibility law.  
Benefits and services provided by SafeRide Motor Club, Inc.

**Motor Club Membership I.D. Cards:**

**SafeRide Motor Club, Inc.**

Member Name:

Member Number:

Effective Date:

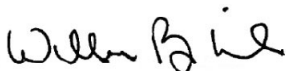
Expiration Date:

To obtain Emergency Road Services, or any other benefits listed on your membership registration form, please call (toll free):

**1-855-737-0737**

Your emergency roadside assistance plan provides delivery in the event you are in need of towing or any other listed plan service. There is no coverage for unauthorized services.

Services provided by SafeRide Motor Club, Inc.  
13901 Midway Road, Suite 102-429, Dallas, TX 75244-4388



William Breindel, Chief Executive Officer  
SafeRide Motor Club, Inc.

**Home Office:** SafeRide Motor Club, Inc.  
5001 Spring Valley Rd Ste 350W  
Dallas, TX 75244-4388  
Phone: 1-855-737-0737

**Other Offices:**

SafeRide Motor Club, Inc.  
c/o Corporation Service Company, Inc.  
641 South Lawrence Street,  
Montgomery, AL 36104

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
300 Spring Building, Suite 900  
Little Rock, AR 72201

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
8825 N. 23rd Avenue, Suite 100  
Phoenix, AZ 85021

SafeRide Motor Club, Inc.  
c/o Corporation Service Company Which Will Do  
Business In California As CSC-Lawyers  
Incorporating Service  
2710 Gateway Oaks Drive, Suite 150N  
Sacramento, CA 95833-3505

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
1900 W. Littleton Boulevard,  
Littleton, CO 80120

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
100 Pearl Street, 17th Floor, MC-CSC1 Hartford,  
CT 06103

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
1090 Vermont Avenue N.W.,  
Washington, DC 20005

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
251 Little Falls Drive,  
Wilmington, DE 19808

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
1201 Hays Street,  
Tallahassee, FL 32301

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
40 Technology Pkwy South, #300,  
Norcross, GA 30092

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
1003 Bishop Street, Suite 1600 Pauahi Tower  
Honolulu, HI 96813

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
505 5th Avenue, Suite 729  
Des Moines, IA 50309

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
12550 W. Explorer Drive, Suite 100  
Boise, ID 83713

SafeRide Motor Club, Inc.  
c/o Illinois Corporation Service Company  
801 Adlai Stevenson Drive,  
Springfield, IL 62703

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
135 North Pennsylvania Street, Suite 1610  
Indianapolis, IN 46204

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
2900 SW Wanamaker Drive, Suite 204 Topeka,  
KS 66614

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
421 West Main Street,  
Frankfort, KY 40601

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
501 Louisiana Avenue,  
Baton Rouge, LA 70802

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
84 State Street,  
Boston, MA 02109

SafeRide Motor Club, Inc.  
c/o CSC-Lawyers Incorporating Service Company  
7 St. Paul Street, Suite 820  
Baltimore, MD 21202

SafeRide Motor Club, Inc.  
c/o CSC-Lawyers Incorporating Service  
(Company)  
601 Abbot Road,  
East Lansing, MI 48823

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
2345 Rice Street, Suite 230  
Roseville, MN 55113

SafeRide Motor Club, Inc.  
c/o CSC-Lawyers Incorporating Service Company  
221 Bolivar Street,  
Jefferson City, MO 65101

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
7716 Old Canton Road, Suite C  
Madison, MS 39110

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
26 West Sixth Avenue, P.O. Box 1691  
Helena, MT 59624-1691

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
2626 Glenwood Avenue, Suite 550  
Raleigh, NC 27608

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
1709 North 19th Street, Suite 3  
Bismarck, ND 58501-2121

SafeRide Motor Club, Inc.  
c/o CSC-Lawyers Incorporating Service Company  
233 South 13th Street, Suite 1900  
Lincoln, NE 68508

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
10 Ferry Street, Suite 313  
Concord, NH 03301

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
Princeton South Corporate Center  
100 Charles Ewing Blvd., Ste. 160  
Ewing, NJ 08628

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
MC-CSC1, 726 E. Michigan Dr., Ste 101 Hobbs,  
NM 88240-3465

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
112 North Curry Street,  
Carson City, NV 89703

SafeRide Motor Club, Inc.  
c/o Corporation Service Company 80  
State Street,  
Albany, NY 12207-2543

SafeRide Motor Club, Inc.  
c/o Corporation Service Company 50  
West Broad Street, Suite 1330  
Columbus, OH 43215

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
10300 Greenbriar Place, Oklahoma  
City, OK 73159-7653

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
1127 Broadway Street NE, Suite 310  
Salem, OR 97301

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
2595 Interstate Drive, Suite 103  
Harrisburg, PA 17110

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
222 Jefferson Boulevard, Suite 200  
Warwick, RI 02888

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
508 Meeting Street,  
West Columbia, SC 29169

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
503 South Pierre Street,  
Pierre, SD 57501

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
2908 Poston Avenue,  
Nashville, TN 37203

SafeRide Motor Club, Inc.  
c/o Corporation Service Company 15  
West South Temple, Suite 600 Salt  
Lake City, UT 84101

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
100 Shockoe Slip, 2nd Floor  
Richmond, VA 23219

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
100 North Main Street, Suite 2 Barre,  
VT 05641

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
MC-CSC1, 300 Deschutes Way SW,  
Suite 208  
Tumwater, WA 98501

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
8040 Excelsior Drive, Suite 400  
Madison, WI 53717

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
209 West Washington Street,  
Charleston, WV 25302

SafeRide Motor Club, Inc.  
c/o Corporation Service Company  
1821 Logan Avenue,  
Cheyenne, WY 82001

## Motor Club State Disclosures

**Alabama:** In Alabama, the key benefit does not cover stolen keys.

**Arkansas:** In Arkansas, Our right to reimbursement under the Subrogation Provision is only applicable to the extent that Your recovery from a third party, along with benefits under this Agreement, exceed Your total amount of damages incurred. The Arbitration Provision is non-binding and voluntary. If this Agreement is canceled after the first sixty (60) days, Provider will make a pro rata refund. No administration fee is required.

**California:** In California, there is no fee to transfer this membership to another person.

**Maryland:** In Maryland, benefits are available to the member. Our phone number is 800-462-5487.

**Massachusetts:** In Massachusetts, the Trip Interruption Benefits do not cover expenses arising from a collision event.

**Montana:** The Membership Term begins on the Membership Purchase Date listed on the first page of this Membership Agreement and will expire after the period of time in months listed on the first page of this Membership Agreement. The effective date of the services to be provided under this Membership Agreement is the Membership Purchase Date listed on the first page of this Membership Agreement. The Cancellation Procedures section is deleted in its entirety and replaced with the following: This Membership Agreement is cancelable. To cancel the Membership Agreement, You must provide the Motor Club with written notice of Your request to cancel the Membership Agreement. The effective date of such cancellation is the date such written notice and all required documents are received by the Motor Club. The Membership may be cancelled for a full refund of the Retail Membership Fee to the Member, without any deductions, within thirty (30) days of the Plan Effective Date. After thirty (30) days, a pro-rata refund to the Member, without any deductions, will be calculated based upon the time expired from the Plan Effective Date. The Motor Club cannot cancel the Membership except for material misrepresentation or fraud, lack of proper maintenance, or non-payment of the Retail Membership Fee, in which case You will be notified of the reason for cancellation and the effective date of cancellation by certified mail prior to the effective date of cancellation. If the Motor Club cancels this Membership, the Motor Club will return to the Member one hundred (100%) percent of the unearned pro-rata Retail Membership Fee, without any deductions.

**New Mexico:** In New Mexico, if services are not available through the motor club, a cash equivalent reimbursement will be paid to the member. The Membership may be canceled at any time by the Motor Club for nonpayment of premium when due and the Motor Club will provide written notice of cancellation not less than ten (10) days prior to the effective date of cancellation. The Motor Club may cancel the Membership without cause at any time within sixty (60) days following the issuance and effective date of the Membership, and the Motor Club will provide written notice of cancellation not less than ten (10) days prior to the effective date of cancellation, which shall fall within the sixty (60) day period above. After expiration of the sixty (60) day period referred to above, the Motor Club shall not cancel except for reasonable cause the Membership and for such causes, and with advance notice of cancellation for such period of time, as may from time to time be provided by rules and regulations of the superintendent. Such rules and regulations may also require that statement of the reasons for such cancellation be contained in the notice of cancellation given to specified persons. Notice of cancellation will be given by mailing the notice postage-paid addressed to You at your address last of record with the Motor Club. Notice so mailed shall be deemed given when deposited in a mail depository of the United States post office. ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

**Oklahoma:** In Oklahoma, the Membership may be canceled at any time by the Motor Club or canceled at any time by You, if the Motor Club or its agent have violated any of the provisions of 36 O.S.A. § 3103 (fraud) or 36 O.S.A. § 3105 (unlicensed agent) act in soliciting your purchase of this Membership and if the Membership is canceled, pursuant to this provision, you will, if you've actually paid the consideration, thereupon be entitled to the unused portion of the consideration paid for such Membership, calculated on a pro rata basis over the period of the Membership, without any deductions.

**Utah:** In Utah, cancellation for failure to pay your membership dues or during the first sixty (60) days shall be effective ten (10) days after delivery or first-class mailing of a written notice to the member. For all other reasons, cancellation is effective thirty (30) days after the delivery of first-class mailing of a written notice to the member. First-class mailing means that delivery is assumed to occur three (3) days after the notice is mailed. If a notice of cancellation or nonrenewal does not state with reasonable precision the facts on which our decision is based, you have the legal right to make a written inquiry regarding the reason for the cancellation or non-renewal. We shall send by first-class mail or deliver that information within ten (10) business days after receipt of a written request by the member. Your benefits will end on the date you are no longer a member in accordance with the time frames above. Such termination will not affect your right to payment for a claim arising before the date of termination.

**Wisconsin:** Wisconsin Residents. Under Wisconsin law, your Membership Agreement is considered an insurance policy. Further, after the first sixty (60) days and prior to the expiration of the agreed term (or one (1) year from the effective date of Membership, whichever occurs first) your Membership may not be cancelled by us except for (1) for failure to pay the Membership fee; (2) in the event of material misrepresentation by you; (3) in the event of substantial change in the risk assumed reasonably unforeseen by us; or 4) for a breach of contractual duties, conditions or warranties by you. No cancellation will become effective until at least ten (10) days after the first-class mailing or delivery of a written notice to you. No faxed or e-mailed written requests will be accepted or honored.

Additionally, you have the right, subject to the cancellation provisions above, to have your Membership renewed on terms no less favorable than those offered to other similar Members by us, unless at least sixty (60) days prior to the date of expiration of Membership, you are provided with a notice of our intention not to renew the Membership beyond the agreed expiration date. A notice of cancellation or nonrenewal shall state with reasonable precision the facts on which our decision to cancel or nonrenewal is based.

***Problems with Insurance? Be advised, if you are having problems with your insurance company or agent, do not hesitate to contact the insurance company or agent to resolve your problem. You can also contact the Office of the Commissioner of Insurance, a state agency that enforces Wisconsin's insurance laws, and file a complaint. You can contact the Office of the Commissioner of Insurance by writing to: Office of the Commissioner of Insurance/Complaints Department P.O. Box 7873, Madison, WI 53707-7873 Or you can call 1-800-236-8517 outside Madison or 608-266-0103 inside Madison and request a complaint form.***