

FMCA

Your RVing Family

June 14, 2022

Dear Lincoln FMCA Store Volunteers:

Thank you for assisting your association at FMCA's 105th International Convention presented by Blue Ox. Enclosed is your volunteer identification card. Please display it on the inside of your motorhome windshield on the driver's side without obstructing the driver's view. **Display the identification card and the date of entry credential you received with your confirmation materials.**

FMCA Store volunteers should enter the grounds between 8:00 a.m. and 4:00 p.m. on Monday, August 22. Please follow the directions included in your confirmation packet. If you wish to park next to your friends who are also volunteering, please arrive together.

There will be a meeting of all FMCA Store volunteers at 11:00 a.m. on Tuesday, August 23, **in the FMCA Store, located at the FMCA Connections booth in Pavilion 1.** You will receive your volunteer ribbon, pin, and hat at the meeting. You will have a special identifier to have early access to the indoor exhibits while you are working. Guidelines to assist you with your job are on the back of this letter.

There will be a volunteer appreciation at evening entertainment on Friday, August 26, 2022. Please wear your hat or visor to evening entertainment.

Thank you for your participation. We are looking forward to working with you in Lincoln.

Sincerely,

Barbara Feiler
Events Manager

Enc: Volunteer credentials, Special Identifier

cc: Convention File; Doug Uhlenbrock, Director of Events; Julia Chesnut, Volunteer Coordinator

GUIDELINES FOR FMCA STORE VOLUNTEERS

FMCA'S 105th International Convention presented by Blue Ox Lincoln, Nebraska

Thank you very much for donating your time and energy to assist with the FMCA Store at the Lincoln International Convention.

The duties of the FMCA store volunteers are to assist customers who are searching for specific FMCA logo items available for sale at the convention. Volunteers are not expected to handle cash or credit card transactions.

VOLUNTEER RESPONSIBILITIES:

- ❖ Work shift(s) assigned by FMCA Store Volunteer Captain.
- ❖ Report to your shift 15-minutes prior to start time. Have your store volunteer identifier with you.
- ❖ Become familiar with available items at the on-site FMCA Store.
- ❖ Assist customers with finding sizes of sale merchandise.
- ❖ Assist customers with finding sizes of merchandise in wardrobe cases.
- ❖ Answer questions about the cost of the items, locating items, etc.
- ❖ Refer customers to the online store if merchandise is not available on-site.
- ❖ Attend the orientation meeting at 11:00 a.m. on Tuesday, August 23, **at the FMCA Store booth.**
- ❖ All volunteers are asked to help provide a safe environment for convention attendees by immediately reporting any unsafe conditions to the FMCA Safety Team, FMCA Security, Executive Board members, or national office staff.

FMCA Store Co-Captains: Steve Huckaba, F443575
sahuckaba@gmail.com
217-254-4363

Nancy Huckaba
Nhuckaba@consolidated.net
217-259-9928

THANKS . . . AND HAVE FUN!