

## FMCA 101<sup>st</sup> INTERNATIONAL CONVENTION AND RV EXPO

### FREQUENTLY ASKED QUESTIONS

#### 1. What is a FMCA International Convention and RV Expo?

It's four days of everything RVing! Imagine one place where you can meet new friends, renew acquaintances, look through new RVs, shop for items to make your traveling experience more enjoyable, learn more about your RV and the travel lifestyle, and be entertained.

#### 2. Why should I attend?

FMCA conventions draw folks for a variety of reasons.

Some come for the **fellowship**. Friends who travel together or who plan opportunities to meet down the road find FMCA International Conventions a great place to gather. FMCA members welcome the opportunity to include non-member guests to experience the fun of being part of the FMCA family.

Others are interested in finding that next **RV to purchase**. Many major manufacturers and dealers bring their best and newest products to display. It's the best place to compare brands and shop for that next home on wheels.

Conventions also provide attendees with an opportunity to have **service performed on their RV**. Knowledgeable technicians discuss problems with owners at the conveniently located FMCA Service Center or at their display. Repairs are arranged on-site or at an off-site repair facility.

**Supplier and component exhibits** offer one-stop shopping. Everything a RV owner needs and much more can be found in the exhibit buildings.

Learning is a major component of any convention, and **FMCA's seminar program** is second to none. Featuring technical seminars, educational seminars, make-and-take craft classes, and fun, fitness, and health sessions. If you're serious about discovering more about the RV lifestyle, this is the place to be.

FMCA showcases **entertainment** appropriate for all ages, both throughout the day and in the evening.

Getting to or leaving the convention site provides opportunities to **explore** parts of the country you may not otherwise see.

FMCA conventions are **unique**. There's nowhere else that you can find so much "RVing" going on in one place. Come experience it for yourself!

#### 3. What is the location of FMCA's 101<sup>st</sup> International Convention?

The "Sunsets and Saguaros" event will be held at the Pima County Fairgrounds in Tucson, Arizona, March 26-29, 2020.

#### 4. How do I register?

We offer many different registration options.

**Online** at [www.FMCA.com](http://www.FMCA.com).

**By Mail** -- Print and fill out the registration form located here [link] or complete the form that's in *Family Motor Coaching* magazine.

**Fax** the completed registration form to (800) 543-4717 or (513) 474-2332.

**Email** the completed registration form to [convention@fmca.com](mailto:convention@fmca.com).

**Phone** (800) 543-3622 or (513) 474-3622 and ask for the Events Department.

**5. Are there advantages to registering early?**

Yes! You will receive a savings of \$20 when you register by 11:59 p.m., January 22, 2020.

**6. Will there be on-site registration?**

Yes. For those who have not pre-registered, there will be a registration desk in the Information Center beginning Monday, March 23.

**7. Are children and grandchildren welcome?**

Absolutely! Although there will not be a dedicated Youth Program at this event due to school being in session, there are things for kids to do on grounds and in the Central Tucson area.

**8. I have friends that I would like to introduce to FMCA. Can they come to our International Convention?**

Absolutely! If they already own an RV, they can register for a **Full Registration**, which entitles them to a free one-year membership with FMCA.

**Passports** are available if your friends would like to visit the exhibits, go to seminars, participate in social events, and enjoy entertainment but don't want to camp on the grounds. You can purchase a **Full Event Passport** (pre-registration available) or a **Daily Passport** (pay at the public gate).

A **Day Pass** entitles the guest to visit the coach displays and exhibits only and is available for \$10 per day per person/\$25 for a family of three or more.

**9. Is my pet welcome?**

Yes. Pets must be kept on a leash in the family parking areas unless they are providing service assistance. Pets are not permitted in the exhibit halls or seminar rooms. Please be considerate of others and clean up after your pets. We ask pet owners to complete the pet registry located on the back of the locator card.

**10. When will I receive my confirmation packet?**

Confirmation packets will be mailed as early as January 29, 2020. Your parking credentials must be mailed to you or held at will call for you to pick up.

**11. What happens if I have to cancel?**

Refunds for this convention will be made only upon written request ([cancel@fmca.com](mailto:cancel@fmca.com)). Cancellations made by January 10, 2020 will receive a full refund minus \$25 handling fee. Cancellations made after January 10, 2020, but before March 26, 2020 will receive a full refund minus \$50 handling fee.

Absolutely no refunds March 26, 2020, and after. Badges and confirmation materials must be returned to the FMCA home office before any refund is issued.

## **12. Are the exhibits open to the public?**

Absolutely! FMCA members AND guests who choose not to camp on the grounds are welcome to attend.

There are two options:

**Daily Public Gate** fee of \$10 per person or \$25 for a family of three or more (available onsite only) give attendees access to the coach displays and indoor exhibits.

**Passports** [link to registration page] give you access to all exhibits, seminars, and entertainment. Perfect for people who choose not to camp on grounds but want to experience all of the fun and entertainment. Passports are available for one day (\$50 per person paid at the public gate) or for the full event (\$175 per couple, \$155 for individual before January 10, 2020; \$205 per couple, \$195 for individual after January 10, 2020).

The public gate ticket booth will be open Wednesday, Thursday, and Friday from 8:00 a.m. to 5:00 p.m., and Saturday from 8:00 a.m. to 4:00 p.m.

## **13. What are the hours of the exhibits?**

RV displays and supplier, indoor exhibits, and the outdoor supplier demonstration area will open on Thursday, March 26, at 1:00 p.m. and close at 5:00 p.m. Exhibits will be open Thursday, Friday, and Saturday and Sunday, March 27-29, from 9:00 a.m. to 5:00 p.m.

## **14. What products will be displayed at the RV Expo?**

You'll find the latest RV models, components, and accessories. There will be hundreds of new RVs on display, and many manufacturers and dealers have demo vehicles for test drives. We also have hundreds of component/supplier companies displaying a wide range of components and accessories.

## **15. How can I exhibit?**

For exhibit registration information, contact FMCA's Sales Department at (800) 543-3622, ext. 214 or 254. Or, send an e-mail to [conventionexhibitor@fmca.com](mailto:conventionexhibitor@fmca.com). Download the Exhibitor Brochure for more information.

## **16. Tell me about the seminars.**

Whether you are an experienced RV owner or new to the lifestyle, you'll find that FMCA's seminars cover all of the bases. The seminar schedule will be listed in the program, which you will receive in your Welcome Bag, online, and on the event app. Seminars encompass a wide variety of topics, including technical classes on different aspects of RV maintenance, fuel efficiency, health, fitness, healthy cooking, travel, and many make-and-take craft classes.

Seminars will be held on Thursday, Friday, and Saturday, and Sunday, March 26, 27, 28, and 29. Seminars are not open to the general public.

**17. Do I have to sign up for seminars?**

Those who purchased Full Registration or a Passport are entitled to attend all seminars. Seating is limited in some of the seminar areas and may fill up early. Be sure to wear your event badge.

There may be several seminars that require pre-registration and a fee. More information about these classes will added as information is available.

A fee for materials will be charged for make-and-take craft classes. Registration for these sessions begins on Thursday, March 26, at 8:00 a.m. in the Information Center. Classes fill up quickly, so it is recommended that you arrive early at the Information Center on Wednesday to register for crafts.

**18. What is the scheduled entertainment?**

Evening entertainment is open only to registered attendees (Full Registration and Passports). The lineup details are still being ironed out, so check back for more information as the convention date gets closer.

Daytime entertainment is open to all attendees, including public gate patrons.

**19. Is RV service available?**

Several companies will provide service during the event. Some will take pre-event appointments. Additional information about these companies will be sent to registered attendees prior to the event. A service center will be open on Thursday, March 26, from 8:00 a.m. to 1:00 p.m. to sign up for service. After 1:00 p.m. and for the rest of the show, service appointments can be arranged at company booths when the exhibits halls are open. After signing up for an appointment, the service van will meet you at your RV in your parking area. Please do not bring your RV to the Service Center. Service is limited, and some firms may direct you to service facilities outside the grounds. Firms not participating at the Service Center should be contacted at their exhibit booth.

RV service is reserved for attendees registered for the event and residing on the event grounds.

**20. What is a Will Call?**

If you would prefer that your credentials not be mailed, either because you're traveling or won't be able to pick up mail, you can choose to have them held for pickup when you arrive. You will be provided instructions via e-mail about where to pick up your credentials as the convention nears.

**21. What is the Arrival Area?**

This is a place where FMCA families and event guests meet friends so they can park together, and where attendees who arrive prior to assigned parking days can wait for their assigned time to enter the grounds.

**22. Where will everyone be parked?**

All parking will be at the Pima County Fairgrounds.

**23. What is the surface of the parking lots?**

The parking lots are mostly asphalt and gravel.

**24. Will electric service be available?**

30-amp electric service is available for an additional cost of \$195. Limited 50-amp electric is available for an additional cost of \$315. There will be a limited number of 30-amp and 50-amp full-service sites

available. If you desire to have electric service, do so when you register. Electrical service will be provided by generators and fairgrounds electric. An additional 10-gauge electric cord may be necessary if your RV cord does not reach the provided 30-amp or 50-amp receptacle. FMCA also encourages members to have surge protectors on power cords leading to the electrical panel.

*Electric service for all family members ends at 9:00 a.m. Monday, March 30.*

**25. Is there a dump station and fresh water available?**

There will be an on-site dump station with potable water. FMCA has arranged pump-out roving services that may be purchased in the Information Center, Thursday through Sunday. Fresh water is also available on-site or may be purchased and delivered. Please arrive with empty holding tanks and a full water tank. While fresh water and a dump station will be available, we ask that you do not attempt to drive to these facilities while RV parking is taking place.

**26. Will I be able to stay on property after the event?**

All families must leave the grounds by 12 p.m. on Monday, March 23. If you would like to stay longer, further instructions will be available in the event program.

**27. What is a Welcome Bag (aka Goody Bag)?**

The Welcome Bag contains your program, daily schedule of events and map, and the "Today" newsletter, among other items. Members of the Welcome Crew will be at distribution stations in the parking lots to give you a Welcome Bag and collect your locator card. Locator cards also can be exchanged for a Welcome Bag at the FMCA Office, and beginning on Monday, March 23, in the Information Center from 8:00 a.m. to 5:00 p.m. The Welcome Bag is also known as a Goody Bag.

**28. What is the on-site address so I can have my mail sent to me?**

Mail for family members sent to the address below will be sorted and available at the Information Center, located in Thurber Hall beginning at noon on Thursday, March 26.

Your Name and Member Number  
c/o Family Motor Coach Association  
Pima County Fairgrounds  
11300 S Houghton Rd  
Tucson, AZ 85747

For General Delivery picked-up at the Post Office:

Member Name  
General Delivery  
1099 S Pantano Rd  
Tucson, AZ 85710

**29. May I bring my golf cart, scooter, bike, moped, or Segway?**

Segways, scooters, and similar motorized devices are permitted on the grounds; however, they may not be used inside any exhibit hall, evening entertainment area, or other indoor area due to large crowds.

Licensed vehicles are not permitted inside the exhibit areas and should not be parked in areas that block fire evacuation.

Due to the number of people visiting indoor displays, only wheelchairs and personal mobility carts are permitted in these areas. Your cooperation is greatly appreciated.

By registering for this event, you understand that you must carry valid insurance on your personal mobility cart and or personal golf cart during the event.

**30. Will golf cart rentals be available?**

Yes, golf carts will be available for rent in Tucson! Check back for more details!

**31. How is the weather?**

Beautiful! Be sure to pack your sunglasses! It's usually very pleasant in March in Tucson, Arizona with mostly sunny days. Expect daytime temperatures in the high-70s, with nighttime temperatures dropping into the mid-50s.

**32. Where can I find information about the Tucson area?**

For things to do in the Tucson area, visit the Tucson web site at [www.visittucson.org](http://www.visittucson.org). For information about interesting places to visit while in the Arizona, check out [www.visitarizona.com](http://www.visitarizona.com).

**33. What if I have a question that isn't answered here?**

Give FMCA's Staff a call: (800) 543-3622 or e-mail them at [convention@fmca.com](mailto:convention@fmca.com)