

# FMCA

*Your RVing Family*

November 9, 2023

Dear Tucson FMCA Store Volunteers:

Thank you for assisting your association at FMCA's 108<sup>th</sup> International Convention. Your volunteer identification card will be in your confirmation packet. **Display the identification card and the date of entry credential you receive** inside your RV windshield or towing vehicle on the driver's side without obstructing the driver's view.

FMCA Store volunteers should enter the grounds between 8:00 a.m. and 4:00 p.m. on Monday, March 18. Please follow the directions included in your confirmation packet. Please arrive together if you wish to park next to your friends.

There will be a meeting of all FMCA Store volunteers at 11:00 a.m. on Tuesday, March 19, **in the FMCA Store, located in Old Pueblo Exhibit Hall, FMCA Connections Area**. You will receive your volunteer ribbon, pin, and hat at the meeting. You will receive a Pink Badge in your credential packet to wear for early access to the indoor exhibits while working. Guidelines to assist you with your job are included in the attachment.

A volunteer appreciation will be at evening entertainment on Thursday, March 21, 2024. Please wear your hat or visor for evening entertainment.

Thank you for your participation. We are looking forward to working with you at Tucson.

Sincerely,

Barbara Feiler  
Events Manager

cc: Convention File; Doug Uhlenbrock, Director of Events; Rita Moore, Volunteer Coordinator

# **GUIDELINES FOR FMCA STORE VOLUNTEERS**

## **FMCA'S 108<sup>th</sup> International Convention in Tucson, Arizona**

Thank you for donating your time and energy to assist with the FMCA Store at the Tucson International Convention.

The duties of the FMCA store volunteers are to assist customers in searching for specific FMCA logo items available for sale at the convention. FMCA Store Volunteers do not handle cash or credit card transactions.

### **VOLUNTEER RESPONSIBILITIES:**

- ❖ Work shift(s) assigned by FMCA Store Volunteer Captain.
- ❖ Report to your shift 15 minutes before start time. Have your Pink Badge with you.
- ❖ Become familiar with available items at the on-site FMCA Store.
- ❖ Assist customers with finding sizes of sale merchandise.
- ❖ Assist customers with finding sizes of merchandise in wardrobe cases.
- ❖ Answer questions about the cost of the items, locating items, etc.
- ❖ Refer customers to the online store if merchandise is not available on-site.
- ❖ Attend the orientation meeting at 11:00 a.m. on Tuesday, March 19, **at the FMCA Store booth.**
- ❖ All volunteers are asked to help provide a safe environment for convention attendees by immediately reporting any unsafe conditions to the FMCA Safety Team, FMCA Security, Executive Board members, or national office staff.

**FMCA Store Captain:**  
**DAVID RIDLEY F486924**  
**CASA GRANDE, AZ**  
[drsr@teleport.com](mailto:drsr@teleport.com)  
**Cell 503-680-2987**

**FMCA Store Co-Captain**  
**SANDY HENTSCHEL F104078D**  
**COLORADO SPRINGS, CO**  
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**Cell 719-237-5412**

**Thank you for volunteering!**