



February 7, 2024

Dear Tucson Tram Volunteers:

Thank you for assisting your association at FMCA's 108th International Convention. Enclosed is your volunteer identification card. **Display the identification card and the date of entry credential you received with your confirmation materials** inside your vehicle's windshield on the driver's side without obstructing the driver's view.

Tram volunteers should enter the grounds between 8:00 a.m. and 4:00 p.m. on Sunday, March 17. Please follow the directions included in your confirmation packet. If you wish to park next to your friends who are also volunteering, please arrive together.

There will be a **meeting of all tram volunteers at 10:00 a.m. on Monday, March 18, Hall of Champions, Seminar 11**. At the meeting, FMCA's Chief of Trams and Tram Crew Leaders will address the volunteers, and you will receive your volunteer hat, pin, and ribbon.

Tram Volunteers are assigned at the Trams Transfer Station on the east side of the Ticket Booth. (You do not ride in or drive the trams) You are scheduled according to the time of day and need. Tram volunteers need to know the ground's layout and the Tram routes that reach those areas. Study the program, so they know the whereabouts of all activity centers and can direct people at any given moment from one tram or activity center to another. Programs are in your welcome bags, or additional copies may be available at the Tram meeting.

There will be a volunteer appreciation at evening entertainment on Thursday, March 21, 2024. Please wear your hat or visor for evening entertainment.

Thank you for your participation. We look forward to working with you in Tucson.

Sincerely,

Barbara Feiler
Events Manager

Enclosed: Volunteer credential

cc: Convention File; Doug Uhlenbrock, Director of Events; Rita Moore, Volunteer Coordinator

GUIDELINES FOR TRAM VOLUNTEERS

FMCA'S 108th International Convention in Tucson, AZ

Thank you very much for donating your time to assist with the Trams at the Tucson event.

The duties of the Tram Volunteers are to ensure the safety of families and guests riding trams and act as hosts and guides at the Trams Transfer Station.

If possible, participate in a Walk-A-Bout session with the Mentors. Take a tram ride so you know what the members are experiencing.

VOLUNTEER RESPONSIBILITIES:

Occupy the Trams Transfer Station during the hours of Tram Operation.

- ❖ Answer questions regarding various exhibit areas, information center, activities, ticket booth, seminar buildings, etc., around the convention site.
- ❖ Assist families in finding the correct tram following evening entertainment.
- ❖ Carry a convention program, Grounds Map, and the FMCA App for reference.
- ❖ All volunteers are asked to help provide a safe environment for convention attendees by immediately reporting any unsafe conditions to the FMCA Safety Team, FMCA Security, Executive Board members, or national office staff.

Please note: Tram volunteers should become familiar with the layout of the convention grounds and be aware of the trams that travel to various areas around the grounds.

DAYS & TIME NEEDED: The list below is subject to change.

Monday, March 18 (Limited Service) 8:00 a.m. – 6:00 p.m.
Tuesday, March 19..... 8:00 a.m. – 9:30 p.m.
Wednesday – Saturday, March 20 through 23 7:30 a.m. – 9:30 p.m.

Trams Captain & Co-Captain

Sharon & Rich Wilson

Cell: (520) 869-4303

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Thank you for volunteering!